

Medical Device Alert

Immediate action

Ref: MDA/2010/022 Issued: 10 March 2010 at 15:00

Device

Hoists and standing aids.

Models: Cricket-3, Cypress-2, Ergolift, Ergolift 600, Ergostand, Explorer, Explorer 600, Graduate, Junior, Medilifter-IV, Mezzo, Ministand, ML-4, Primo, Sherpa, SSL-2, Standup, Trekker and Xtreme.

Manufactured by BHM Medical Inc.

Problem

Risk of electric shock when the hoist is connected to the mains supply with a single insulated power cable for battery charging.

Action by

All those involved in the provision, prescription, use and maintenance of these hoists. In particular: equipment store managers, nursing home managers, nurses, moving and handling staff, occupational therapists, care staff and maintenance staff/contractors.

Action

- Locate these models of hoists and standing aids.
- Arrange for them to be inspected to determine if they have a single insulated power cable.
- If a single insulated power cable is fitted, remove the hoist/standing aid from use and contact Huntleigh Healthcare for a replacement cable to be fitted.

CAS deadlines

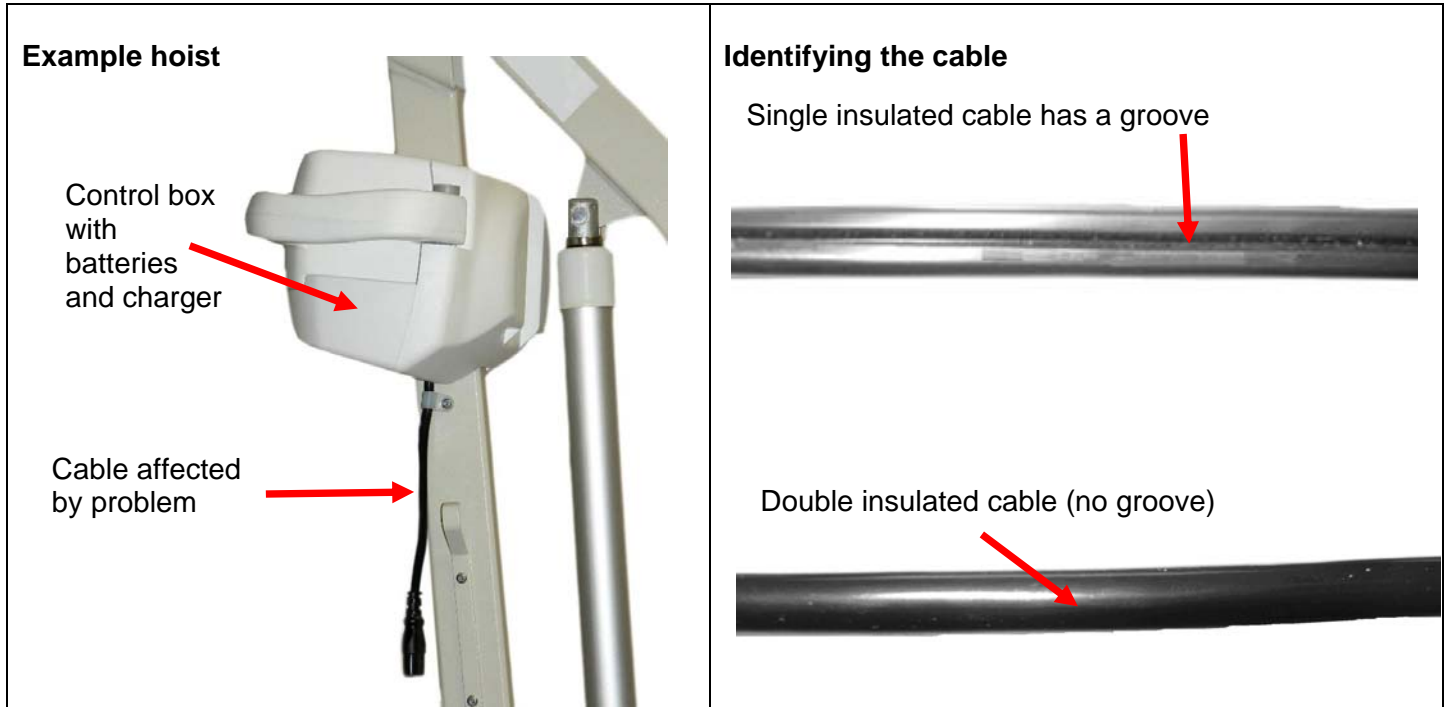
Action underway: 17 March 2010
Action complete: 31 March 2010

Contact

Manufacturer
Huntleigh Healthcare Ltd
Tel: 01582 745751
Fax: 01582 745725
E-mail: paul.lovell@huntleigh-technology.com

Device

The manufacturer has determined that hoists manufactured from May 2004 to March 2006 inclusive may have been fitted incorrectly with a single insulated power cable. Unfortunately, no serial numbers are available to assist identification of the various models.



Problem

An incident occurred where the single insulated cable was damaged during use and the hoist structure subsequently became 'live' when the hoist was connected to the mains supply for battery recharging. The manufacturer is contacting local distributors in the UK, but has so far not been able to reach end users.

Distribution

This MDA has been distributed to:

- NHS trusts in England (Chief Executives)
- Care Quality Commission (CQC)
- HSC trusts in Northern Ireland (Chief Executives)
- NHS boards in Scotland (Chief Executives)
- NHS boards and trusts in Wales (Chief Executives)
- OFSTED
- Primary care trusts in England (Chief Executives)
- Social services in England (Directors)
- Social services in Scotland (Chief Executives)

Onward distribution

Please bring this notice to the attention of all who need to know or be aware of it. This may include distribution by:

Trusts to:

CAS and SABS (NI) liaison officers for onward distribution to all relevant staff including:

- All wards
- Equipment store managers
- Maintenance staff and contractors
- Moving and handling co-ordinators
- Nurses

- Nursing executive directors
- Occupational therapists
- Physiotherapists
- Risk managers

Care Quality Commission (CQC) (England only) to:

The MHRA considers this information to be important to:

- Care homes providing nursing care (adults)
- Care homes providing personal care (adults)
- Domiciliary care providers
- Further education colleges registered as care homes
- Hospices
- Hospitals in the independent sector
- Nursing agencies

OFSTED to:

The MHRA considers this to be important to:

- Educational establishments with facilities for the disabled
- Residential special schools

Primary care trusts to:

CAS liaison officers for onward distribution to all relevant staff including:

- Community hospitals
- District nurses
- Equipment store managers
- Maintenance staff and contractors
- Moving and handling co-ordinators
- Occupational therapists
- Palliative care team
- Physiotherapists
- Risk managers

Social services to:

Liaison officers for onward distribution to all relevant staff including:

- Care at home staff
- Care management team managers
- Community care staff
- Equipment store managers
- In-house domiciliary care providers (personal care services in the home)
- In-house residential care homes
- Moving and handling co-ordinators
- Occupational therapists

Contacts

Manufacturer

Paul Lovell
Huntleigh Healthcare Ltd
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Luton
Bedfordshire LU1 1TD

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Fax: 01582 745725

E-mail: paul.lovell@huntleigh-technology.com

England

If you are in England, please send enquiries about this notice to the MHRA, quoting reference number **MDA/2010/022 or 2010/002/004/601/001**.

John Ward
Medicines & Healthcare products Regulatory Agency
Market Towers
1 Nine Elms Lane
London SW8 5NQ
Tel: 020 7084 3232
Fax: 020 7084 3209
E-mail: john.ward@mhra.gsi.gov.uk

Maurice Rand
Medicines & Healthcare products Regulatory Agency
Centre for Assistive Technology
241 Bristol Avenue
Bispham
Blackpool FY2 0BR
Tel: 01253 596 000
Fax: 01253 596 177
E-mail: bav@mhra.gsi.gov.uk

How to report adverse incidents

Please report via our website <http://www.mhra.gov.uk>

Further information about **CAS** can be found at <https://www.cas.dh.gov.uk/Home.aspx>

Northern Ireland

Alerts in Northern Ireland will continue to be distributed via the NI SABS system.
Enquiries and adverse incident reports in Northern Ireland should be addressed to:

Northern Ireland Adverse Incident Centre (NIAIC)
Health Estates Investment Group
Room 17, Annex 6
Castle Buildings
Stormont Estate
Dundonald BT4 3SQ

Tel: 028 9052 3704
Fax: 028 9052 3900

E-mail: NIAIC@dhsspsni.gov.uk

<http://www.dhsspsni.gov.uk/index/hea/niaic.htm>

How to report adverse incidents in Northern Ireland

Please report directly to NIAIC, further information can be found on our website <http://www.dhsspsni.gov.uk/niaic>

Further information about **SABS** can be found at <http://sabs.dhsspsni.gov.uk/>

Scotland

Enquiries and adverse incident reports in Scotland should be addressed to:

Incident Reporting and Investigation Centre
Health Facilities Scotland
NHS National Services Scotland
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB

Tel: 0131 275 7575
Fax: 0131 314 0722

E-mail: nss.irc@nhs.net

<http://www.hfs.scot.nhs.uk/online-services/incident-reporting-and-investigation-centre-irc/>

Wales

Enquiries in Wales should be addressed to:

Dr Sara Hayes
Senior Medical Officer
Medical Device Alerts
Welsh Assembly Government
Cathays Park
Cardiff CF10 3NQ
Tel: 029 2082 3922
E-mail: Haz-Aic@wales.gsi.gov.uk

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